

Day 2 Syllabus - Thursday, October 9, 2008

8:00-8:30

Continental Breakfast

8:30-8:45

Introductions and Overview of Lean in Healthcare

8:45-9:15

Why Toyota? Why Healthcare? Why now?

9:15-9:45

Ideal and the 4 Rules in Use

9:45-10:00

7 Mudas of Healthcare

10:00-10:15

Observation (basketball video)

10:15-10:45

Starbucks™s field trip / Break

10:45-11:00

Discuss field trip

11:00-11:15

About Drawing VSMS

11:15-11:45

What is a Value Stream Map?

11:45-12:15

The Current State Map

12:15-1:30

Buffet Lunch

1:30-1:45

Discuss field trip observations

1:45-2:00

The Future State Map

2:00-2:15

Project Management

2:15-2:30

Many uses for VSMS

2:30-3:00

Break

3:00-3:15

Applications in healthcare â€¦ where can we use Lean?

3:15-3:45

Welcome to the right side of your brain â€¦ drawing activity!

3:45-4:00

Discussion